

News Release
For Immediate Release

407 ETR Receives ISO 9001:2000 Certification

TORONTO, January 23, 2009 – 407 ETR is proud to announce that on January 13, 2009, it achieved ISO 9001:2000 certification, by demonstrating it has a world-class quality measurement system in place to provide service that meets or exceeds international standards.

“This is a tremendous accomplishment for 407 ETR and its employees,” said Antonio de Santiago, President and Chief Executive Officer of 407 ETR. “This was truly a company-wide effort, and another example of 407 ETR’s continuous effort to provide quality service.”

Employees spent over 18 months working together to upgrade work methods, organization and planning to create an efficient and effective quality management system. After a series of internal audits and a certification audit by BSI Management Systems Canada, Inc, 407 ETR officially became an ISO 9001:2000 certified company.

“Our improvement efforts on and off the road are showing positive results,” said de Santiago. “Not only have average call wait times been less than 30 seconds for over four years, we also won a National Award for Excellence in Customer Service from the Canadian Council for Public-Private Partnerships in November.”

The ISO 9001:2000 certification will provide 407 ETR the ability to build off these improvements in the future. It is used by close to one million companies world-wide, and is recognized as the world’s most established framework for quality management systems, which are sets of processes, policies and procedures that are necessary for providing quality service. It establishes guidelines for organizations to identify, measure and improve processes to ultimately improve business performance and efficiency.

407 ETR Concession Company Limited (“407 ETR”) is the operator and manager of Highway 407, which extends 108 kilometres east-west, just north of Toronto. 407 International Inc., the sole shareholder of 407 ETR, is owned by a consortium comprised of Cintra Concesiones de Infraestructuras de Transporte, Macquarie Infrastructure Group and SNC-Lavalin.

- 30 -

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